



Network Administrator

Job Title: Network Administrator
(Clayton, MO)

Location: Headquarters

Job Category: 100% Technical
Lead

Reports To: NOC Team

Department/Group: Service Delivery

Level: 2

Salary Range: \$40,000 - \$60,000/year

Overview:

As a network administrator, you will keep our client's networks secured and running well. You will manage and maintain routers, firewalls, switches wireless devices of a multitude of manufacturers.

A day in the life

- Troubleshoot LAN and WAN performance
- Test and update firmware on a firewall or switch
- Troubleshoot site-to-site VPNs
- Manage and troubleshoot SSL VPNs
- Troubleshoot wireless performance issues
- Assist with circuit turn-ups with the ISP and client
- Troubleshoot and configure firewall policies to allow a new camera system access to the internet
- Create and maintain network diagrams
- Whitelisting a website
- Setting up a new SSO group for web filtering



- Maintain Configuration Management Database and Documentation System
- Setup, update or troubleshoot web filtering policies
- Configure and troubleshoot policy application issues
- Acknowledge, Triage and Resolve network related alerts
- Pitch in on other team's tickets as bandwidth allows

You know these things backwards and forwards

- Troubleshooting tools like WireShark, network probe and toner, TFTP, PuTTY
- Public and Private DNS
- Firewall policies, UTM, ACLs, SSO
- Switches, VLANs, Trunk ports

You know just enough about these things to get the job done

- Microsoft Visio
- Software defined networking, MPLS and BGP
- sflow and netflow
- Self-signed certificates

You are

- Cisco Certified (CCNA, CCNP)
- Very analytical, observant and are security conscious
- All-in, Tenacious, Exceptional and Positive
- Allergic to boredom
- A people person
- Interested in solving business problems with technical expertise, not just fixing errors
- Excited to exceed client expectations
- A mentor
- Always growing and stay current on new technologies



- Over engineered your home network for the fun of it.
- Have worked for a Managed Service Provider. (you get our version of crazy)
- Are familiar with ConnectWise, Kaseya, Auvik, Network Detective, MyITProcess or EOS
- Have advanced experience with Fortinet devices
- Are ITIL certified
- Have A+/Network/Security+ certifications
- FCNSA, SNSA

Send resume to: **employment@acropolistech.com**

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