



## Student Success Learning Institute

September 28, 2018  
Missouri State University  
Robert W. Plaster Student Union, Grand Ballroom West

### Supporting Students Through Advising, Coaching and Mentoring

By the end of the day, we will have:

- A shared understanding of how advising, coaching and mentoring can be strengthened to support retention and completion for low-income students, first-generation students and students of color;
- Individually identified at least one strategy or idea that can be implemented on our own campuses or within our own organizations to strengthen student success through advising, coaching and mentoring;
- Connected with colleagues to further the SSLI goal of creating a learning network of higher education professionals committed to eliminating equity gaps in degree completion; and
- Provided input on how the SSLI can grow as a vehicle for strengthening professional capacity and facilitating change to support underrepresented students.

Materials from this workshop, including panelist biographies, pre-reading and related resources, and presentation materials will be posted online at [www.StLouisGraduates.org](http://www.StLouisGraduates.org)

### ***AGENDA***

**9:30 - 10:00 Informal Coffee and Conversation**

**10:00 -10:15 Welcome to the Student Success Learning Institute**

**Alan Byrd, Jr.**, Co-Chair, St. Louis Graduates, and Vice Provost of Enrollment Management, University of Missouri-St. Louis

**Allison Williams**, Co-Chair, St. Louis Graduates, and Senior Vice President-Programs, Wyman

**10:15 - 10:30 Missouri State University's Commitment to Student Success**

**Clif Smart**, President, Missouri State University

**Frank Einhellig**, Provost, Missouri State University

**10:30 -11:30 Keynote Address and Discussion:  
Empowering Students Through Proactive Advising: The Complete College  
America Framework in Action**

Keynote Address:

**Dhanfu Elston, Ph.D.**, Vice President of Strategy, Complete College America

Moderator:

**Alan Byrd, Jr.**, Co-Chair, St. Louis Graduates, and Vice Provost of Enrollment Management, University of Missouri-St. Louis

Panelists:

**Trent Ball**, Assistant Vice President for Academic Diversity and Outreach Academic Support Centers, Southeast Missouri State University

**Jerron Johnson**, Program Director, Missouri College Advising Corps

**Jennifer McCluskey, Ph.D.**, Vice President for Student Success, Maryville University

**11:30-12:15 Small Group Discussion:  
The Critical First Year: Motivating Freshmen to Support Completion**

What can be done in the first year to ensure student engagement and that sets students on a path toward completion?

Pre-reading: [2018 National Freshman Motivation to Complete College report by Ruffalo Noel Levitz](#)

Presenter and Moderator:

**Elizabeth Eckelkamp**, Associate Provost for Student Success, University of Missouri-St. Louis

At your table, discuss with colleagues how you and your institution are addressing strategies identified in the report, including:

- Summer bridge and transition
- Use of data for timely outreach
- Academic supports, particularly in math and writing
- Career connections

Report out facilitators:

**Erica Ellard, M.A.T.**, Director, Academic Resource Center, Webster University

**Tracey Glaessgen, EdD**, Associate Director, Center for Academic Success and Transition, Missouri State University

**12:15-1:00 Lunch: Move to Grand Ballroom East (next door) and pick up boxed lunch.**  
Please sit with colleagues you do not already know.

**Lunch Discussion: Why I Do What I Do**

Please share over lunch why you choose to work in this field. What are key lessons you have learned that you would like to share with others? What are questions that you could use help addressing?

**1:00 - 1:15 Move back to Meeting Room**

**1:15- 2:00 Plenary Panel: Continuing the Momentum: Advising for Completion**

How can students be supported after freshman year? Discussion will emphasize cross-cutting issues like outreach and engagement, role of faculty, and connecting students to career pathways.

Pre-reading: Complete College America [Gamechangers overview](#) and [Guided Pathways to Success](#)

Moderator:

**Ken Schueller, MCS**, Director of Student Success, University of Central Missouri

Student Perspectives:

**Xavier Payne**, Southeast Missouri State University

**JoAnne Peters**, Missouri State University

Panelists:

**Maxwell Artis**, Life Coach, Maryville University

**Carla Colletti, Ph.D.**, Director of Graduate Studies and Music Theory, Associate Professor of Music, Department of Music, Webster University

**Kalisha Turner, Ed.D.**, Academic Advisor, Southern Illinois University-Edwardsville

**Kelly Wood, Ph.D.**, Executive Director, Center for Academic Success and Transition, Missouri State University

**2:00 -2:45 Plenary Panel: Coaching and Mentoring the Whole Student: Social-Emotional and Cultural Support**

How can underrepresented students be supported both formally and informally? Discussion will focus on holistic support, including fostering self-advocacy, creating peer networks, and the role of faculty and community mentors in supporting students.

Pre-reading: [Reframing Academic Advising for Student Success: From Advisor to Cultural Navigator, Terrell Strayhorn](#)

Moderator:

**Turan Mullins**, Assistant Dean for Diversity and Inclusion, Maryville University

Student Perspectives:

**Travis Haughton**, Webster University sophomore

**Sabreyna Reese**, University of Central Missouri

Panelists:

**Dr. Leslie Doyle**, Dir. Service Diversity & Social Justice, Fontbonne University

**Dr. Natissia Small**, Assistant Provost for Access and Academic Support, University of Missouri St. Louis

**Vanika Spencer**, Coordinator for the Department of First Year Experience and Undergraduate Persistence, Webster University

**Dr. Rabekah Stewart**, Executive Director, TRIO, Missouri State University

**James Williams**, Assistant Director of TRIO Programs, Southeast Missouri State University

**2:45-3:00 Closing Remarks: How Today Will Impact My Work**

**Alan Byrd, Jr.**, Co-Chair, St. Louis Graduates, and Vice Provost of Enrollment Management, University of Missouri-St. Louis

**Allison Williams**, Co-Chair, St. Louis Graduates, and Senior Vice President-Programs, Wyman

Participant Responses: Two participants will share how they intend to integrate today's workshop into their work with students.

**Please complete the online evaluation sent via e-mail to each participant!**

Thank you to the Student Success Learning Institute Planning Committee for this workshop:

- **Maxwell Artis**, Life Coach, Maryville University
- **Amanda Eller**, Assistant Director of Advising, Southeast Missouri State University
- **Elizabeth Eckelkamp**, Associate Provost for Student Success, University of Missouri-St. Louis
- **Erica Ellard, M.A.T.**, Director, Academic Resource Center, Webster University
- **Carol Heisserer**, Director of Advising, Southeast Missouri State University
- **Tracey Glaessgen, EdD**, Associate Director, Center for Academic Success and Transition, Missouri State University
- **Ken Schueller, MCS**, Director of Student Success, University of Central Missouri
- **Laura Winter**, Project Director, St. Louis Graduates

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